

Date;

PENDING RETURN FORM

CUSTOMER NAME:

PHONE #:

EMAIL ADDRESS:

ITEM ORDERED:

REASON FOR RETURN

PO #/Invoice #

Return and Exchange Requirements

Your original receipt/Invoice is required for all returns, exchanges, and warranty repair services.

30-day Return Period

We accept returns or exchanges 30 days from the delivery date.

-After Thirty (30) days, every product is covered under the warranty. Shipping cost to return the battery is up to the customer, BatteryJack, Inc. only pays for shipping out the replacement product. If you have any questions please contact Shannon at Shannon@batteryjack.com or call 815-467-6464

When will I get my refund?

Refunds will be credited first to the original purchasing method. The credit is applied at the time of the return, if a credit card was used to make the purchase, the credit usually posts to the credit card within 3-5 Business Days. If you send an item back to us, please allow 2-3 business days of processing time.

Please ship all returns to the address below

BatteryJack, Inc.
ATTN: RMA Dept.
772 Twin Rail Drive
Minooka, IL 60447

